

Utility Industry Group Implementation Standard

for

Electronic
Data
Interchange

TRANSACTION SET

824

Ver/Rel 004010

Application Advice

For UIG Deregulation Transactions

Summary of Changes

February 9, 2000

Initial release.

June 7, 2000

The following change was made:

- Added BGN05 Time Code

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824 Application Advice

Introduction

The function of the Utility Industry Group is

To represent Electric, Gas, and Combination Utilities, their suppliers, their customers, and other interested parties as an Industry Action Group to the American National Standards Institute (ANSI) Accredited Standards Committee (ASC) X12, specifically in the standards-setting process, for their Electronic Data Interchange business needs.

To encourage, promote, and establish conventions for the use of ASC X12 standards as the "recommended" method of EDI. To develop and coordinate, as required, implementation guidelines and tools to promote the growth and timely implementation of Electronic Commerce/EDI within the industry.

To provide a forum for the exchange of ideas related to Electronic Commerce/EDI and its influence on the business needs of the industry.

The UIG will represent the Edison Electric Institute (EEI) and its members to facilitate implementation of Electronic Commerce/EDI in the Utility Industry.

Purpose

This Utility Industry Group (UIG) Implementation Guideline contains the format and establishes the data contents of the Application Advice Transaction Set (TS 824) as adopted by the UIG for use within the context of an Electronic Data Interchange (EDI) environment. This standard can be used to respond to transactions which do not have built-in response mechanisms (such as TS 814), or those without specified response transactions (such as a purchase order acknowledgement sent in response to a purchase order). The Application Advice should not be used in place of a transaction set designed as a specific response to the same or another transaction set (e.g., a TS 814 Enrollment Confirmation transaction or TS 814 Error transaction are designed as responses to an TS 814 Request for Enrollment in the deregulated, alternative energy supply environment).

Notes

The UIG recommends the use of the Deregulation Application Advice (TS 824) transaction set to acknowledge the acceptance or rejection of 248, 568, 650, 810, 820 and 867 transactions. TS 824 would not be used for responses to TS 814, since TS 814 is designed to also be used as a response to requests received via TS 814.

Typical uses in this environment would be use of TS 824 Application Advice to acknowledge acceptance of a TS 810 Invoice or to send an application error response to a usage transaction received via TS 867.

While it is possible to send acceptance/rejection messages as plain text, this guideline has been designed to be used with messages that are coded to be machine-processable in subsequent applications.

824 Application Advice

Best Practices

Global Best Practices

Use of Text Segments

The UIG recommends that the note (NTE) segment be avoided because this segment is not machine-readable. Other text segments, such as MSG and PID, may be used if their use will lead to machine processable information in subsequent applications.

Use of ZZ Qualifier

The use of data fields to transmit uncoded or textual information should be avoided. This practice is usually associated with the use of the ZZ qualifier as a normal course of doing business.

997 – Functional Acknowledgment

The purpose of the 997 is to verify receipt of a transmitted document only, not the acceptance of the document. For example, the acceptance of a purchase order (850) is accomplished through the use of the purchase order acknowledgment transaction (855).

Interchange Control Number

A unique and sequential interchange control number should be used on every envelope that is transmitted to a trading partner. This approach will allow the receiver to audit the interchange for any duplicate or missing transmissions.

Use of Dun & Bradstreet (D-U-N-S) Number

Dun & Bradstreet assigns a nine-digit identification number to every business entity. This number, known as the D-U-N-S number, should be used to identify the trading partners. A trading partner may append a four-digit suffix to the D-U-N-S number to uniquely identify a specific location within the entity; this number is referred to as a D-U-N-S + 4 number

Banking Transactions

Guidelines that outline the use of transactions relating to interactions between a sender and the sender's financial institution are available from the Bankers EDI Council and the NACHA EDI Council. Other publications that address the use of financial payment transactions include Technical Report 1 (TR1) and Technical Report 2 (TR2); both of these publications are available from DISA.

Capitalization

The use of all upper case (capital) letters is preferred over the use of mixed upper and lower case letters.

Use of DTM02/03

Use of DTM02/03 rather than DTM05/06 allows the translator to validate on the date and time. This facilitates immediate rejection with the 997.

While there is at present no preferred coding practice, UIG encourages the use of the DTM02/03 in new implementations, where possible.

Document-Specific Best Practices

The UIG recommends that one TS 824 Application Advice be limited to one service account for a single commodity (electric or gas). This single service account may have more than one service or meter associated with it, in which case a separate OTI loop should be used for each service or meter. An exception would be if the 824 is used to reject an entire 820 or 568, in which case individual service accounts are not provided.

824 Application Advice

Functional Group ID=**AG**

Introduction:

This Draft Standard for Trial Use contains the format and establishes the data contents of the Application Advice Transaction Set (824) for use within the context of an Electronic Data Interchange (EDI) environment. The transaction set can be used to provide the ability to report the results of an application system's data content edits of transaction sets. The results of editing transaction sets can be reported at the functional group and transaction set level, in either coded or free-form format. It is designed to accommodate the business need of reporting the acceptance, rejection or acceptance with change of any transaction set. The Application Advice should not be used in place of a transaction set designed as a specific response to another transaction set (e.g., purchase order acknowledgment sent in response to a purchase order).

Heading:

	<u>Pos. No.</u>	<u>Seg. ID</u>	<u>Name</u>	<u>Req. Des.</u>	<u>Max.Use</u>	<u>Loop Repeat</u>	<u>Notes and Comments</u>
M	010	ST	Transaction Set Header	M	1		
M	020	BGN	Beginning Segment	M	1		
			LOOP ID - N1			>1	
	030	N1	Name	O	1		
	070	REF	Reference Identification	O	12		
	080	PER	Administrative Communications Contact	O	3		

Detail:

	<u>Pos. No.</u>	<u>Seg. ID</u>	<u>Name</u>	<u>Req. Des.</u>	<u>Max.Use</u>	<u>Loop Repeat</u>	<u>Notes and Comments</u>
			LOOP ID - OTI			>1	
M	010	OTI	Original Transaction Identification	M	1		n1
	020	REF	Reference Identification	O	12		n2
	030	DTM	Date/Time Reference	O	2		n3
	050	AMT	Monetary Amount	O	>1		n4
			LOOP ID - TED			>1	
	070	TED	Technical Error Description	O	1		
	080	NTE	Note/Special Instruction	O	100		
M	090	SE	Transaction Set Trailer	M	1		

Transaction Set Notes

1. The OTI loop is intended to provide a unique identification of the transaction set that is the subject of this application acknowledgment.
2. The REF segment allows for the provision of secondary reference identification or numbers required to uniquely identify the original transaction set. The primary reference identification or number should be provided in elements OTI02-03.
3. The DTM segment allows for the provision of date, time, or date and time information required to uniquely identify the original transaction set.

4. The AMT segment should be utilized if monetary amount information is important to the unique identification of the original transaction set.

Segment: **ST** Transaction Set Header
Position: 010
Loop:
Level: Heading
Usage: Mandatory
Max Use: 1
Purpose: To indicate the start of a transaction set and to assign a control number
Syntax Notes:
Semantic Notes: 1 The transaction set identifier (ST01) is used by the translation routines of the interchange partners to select the appropriate transaction set definition (e.g., 810 selects the Invoice Transaction Set).
Comments:

Data Element Summary

	<u>Ref.</u> <u>Des.</u>	<u>Data</u> <u>Element</u>	<u>Name</u>	<u>Attributes</u>
Must Use	ST01	143	Transaction Set Identifier Code Code uniquely identifying a Transaction Set 824 Application Advice	M ID 3/3
Must Use	ST02	329	Transaction Set Control Number Identifying control number that must be unique within the transaction set functional group assigned by the originator for a transaction set	M AN 4/9

Segment: **BGN** Beginning Segment
Position: 020
Loop:
Level: Heading
Usage: Mandatory
Max Use: 1
Purpose: To indicate the beginning of a transaction set
Syntax Notes: 1 If BGN05 is present, then BGN04 is required.
Semantic Notes: 1 BGN02 is the transaction set reference number.
 2 BGN03 is the transaction set date.
 3 BGN04 is the transaction set time.
 4 BGN05 is the transaction set time qualifier.
 5 BGN06 is the transaction set reference number of a previously sent transaction affected by the current transaction.
Comments:

Data Element Summary

	<u>Ref.</u>	<u>Data</u>	<u>Name</u>	<u>Attributes</u>
	<u>Des.</u>	<u>Element</u>		
Must Use	BGN01	353	Transaction Set Purpose Code Code identifying purpose of transaction set 11 Response	M ID 2/2
Must Use	BGN02	127	Reference Identification Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier A unique transaction identification number, assigned by the originator of this transaction. This number should be unique over time.	M AN 1/30
Must Use	BGN03	373	Date Date expressed as CCYYMMDD The transaction creation date. This is the date that the data was processed by the sender's application system.	M DT 8/8
	BGN04	337	Time Time expressed in 24-hour clock time as follows: HHMM, or HHMMSS, or HHMMSSD, or HHMMSSDD, where H = hours (00-23), M = minutes (00-59), S = integer seconds (00-59) and DD = decimal seconds; decimal seconds are expressed as follows: D = tenths (0-9) and DD = hundredths (00-99) The transaction creation time. This is the time that the data was processed by the sender's application system.	X TM 4/8
	BGN05	623	Time Code Code identifying the time. In accordance with International Standards Organization standard 8601, time can be specified by a + or - and an indication in hours in relation to Universal Time Coordinate (UTC) time; since + is a restricted character, + and - are substituted by P and M in the codes that follow CT Central Time ET Eastern Time MT Mountain Time PT Pacific Time	O ID 2/2

BGN08 **306** **Action Code** **O** **ID 1/2**

Code indicating type of action

82 Follow Up

Indicates that the receiver of the transaction must correct and resend the transaction.

CF Confirm

Used on an accept response to an 810 transaction to indicate the non-billing party's charges will appear on the customer's bill.

EV Evaluate

Indicates that the receiver of the transaction must evaluate the error, but the transaction should not be resent.

Segment: **N1** Name
Position: 030
Loop: N1 Optional
Level: Heading
Usage: Optional
Max Use: 1
Purpose: To identify a party by type of organization, name, and code
Syntax Notes:
 1 At least one of N102 or N103 is required.
 2 If either N103 or N104 is present, then the other is required.
Semantic Notes:
Comments:
 1 This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party.
 2 N105 and N106 further define the type of entity in N101.

Data Element Summary

Ref. Des.	Data Element	Name	Attributes
Must Use N101	98	Entity Identifier Code Code identifying an organizational entity, a physical location, property or an individual	M ID 2/3
	48	In-service Source	
	55	Meter Reading Service Provider (MRSP) Service Manager	
	85	Meter Data Management Agent (MDMA) Billing Provider	
	8R	Billing Agent Consumer Service Provider (CSP) Customer	
	8S	Customer Consumer Service Provider (CSP)	
	H8	LDC Servicing Agent	
	RS	Meter Service Provider (MSP) Receiving Facility Scheduler	
	SJ	Scheduling Coordinator Service Provider	
		ESP	
N102	93	Name Free-form name	X AN 1/60
N103	66	Identification Code Qualifier Code designating the system/method of code structure used for Identification Code (67)	X ID 1/2
	1	D-U-N-S Number, Dun & Bradstreet	
	9	Valid when N101 = 48, 55, 8S, H8, SJ D-U-N-S+4, D-U-N-S Number with Four Character Suffix	
	C5	Valid when N101 = 48, 55, 8S, H8, SJ Customer Identification File	
		Universal Identifier: A number that uniquely and permanently identifies the customer. Valid when N101 = 8R.	
N104	67	Identification Code	X AN 2/80

N106	98	Code identifying a party or other code Entity Identifier Code	O ID 2/3
		Code identifying an organizational entity, a physical location, property or an individual	
		40 Receiver	
		41 Submitter	

Segment: **REF** Reference Identification
Position: 070
Loop: N1 Optional
Level: Heading
Usage: Optional
Max Use: 12
Purpose: To specify identifying information
Syntax Notes:
 1 At least one of REF02 or REF03 is required.
 2 If either C04003 or C04004 is present, then the other is required.
 3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes:
 1 REF04 contains data relating to the value cited in REF02.
Comments:

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Must Use	REF01	128	Reference Identification Qualifier Code qualifying the Reference Identification	M ID 2/3
			11 Account Number ESP-assigned account number for the end use customer.	
			12 Billing Account LDC-assigned account number for the end use customer.	
			45 Old Account Number LDC's previously assigned account number for the end use customer.	
	REF02	127	Reference Identification Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier	X AN 1/30

Segment: **PER Administrative Communications Contact**
Position: 080
Loop: N1 Optional
Level: Heading
Usage: Optional
Max Use: 3
Purpose: To identify a person or office to whom administrative communications should be directed

Syntax Notes:
1 If either PER03 or PER04 is present, then the other is required.
2 If either PER05 or PER06 is present, then the other is required.
3 If either PER07 or PER08 is present, then the other is required.

Semantic Notes:

Comments:

Notes: Used to provide contact information to resolve this particular issue.

Data Element Summary

Ref.	Data			Attributes
<u>Des.</u>	<u>Element</u>	<u>Name</u>		
Must Use	PER01	366	Contact Function Code	M ID 2/2
			Code identifying the major duty or responsibility of the person or group named	
			IC Information Contact	
	PER02	93	Name	O AN 1/60
			Free-form name	
	PER03	365	Communication Number Qualifier	X ID 2/2
			Code identifying the type of communication number	
			EM Electronic Mail	
			FX Facsimile	
			TE Telephone	
	PER04	364	Communication Number	X AN 1/80
			Complete communications number including country or area code when applicable	
	PER05	365	Communication Number Qualifier	X ID 2/2
			Code identifying the type of communication number	
			EM Electronic Mail	
			FX Facsimile	
			TE Telephone	
	PER06	364	Communication Number	X AN 1/80
			Complete communications number including country or area code when applicable	
	PER07	365	Communication Number Qualifier	X ID 2/2
			Code identifying the type of communication number	
			EM Electronic Mail	
			FX Facsimile	
			TE Telephone	
	PER08	364	Communication Number	X AN 1/80
			Complete communications number including country or area code when applicable	

- Segment:** **OTI** Original Transaction Identification
- Position:** 010
- Loop:** OTI Mandatory
- Level:** Detail
- Usage:** Mandatory
- Max Use:** 1
- Purpose:** To identify the edited transaction set and the level at which the results of the edit are reported, and to indicate the accepted, rejected, or accepted-with-change edit result
- Syntax Notes:** 1 If OTI09 is present, then OTI08 is required.
- Semantic Notes:** 1 OTI03 is the primary reference identification or number used to uniquely identify the original transaction set.
2 OTI06 is the group date.
3 OTI07 is the group time.
4 If OTI11 is present, it will contain the version/release under which the original electronic transaction was translated by the receiver.
5 OTI12 is the purpose of the original transaction set, and is used to assist in its unique identification.
6 OTI13 is the type of the original transaction set, and is used to assist in its unique identification.
7 OTI14 is the application type of the original transaction set, and is used to assist in its unique identification.
8 OTI15 is the type of action indicated or requested by the original transaction set, and is used to assist in its unique identification.
9 OTI16 is the action requested by the original transaction set, and is used to assist in its unique identification.
10 OTI17 is the status reason of the original transaction set, and is used to assist in its unique identification.
- Comments:** 1 OTI02 contains the qualifier identifying the business transaction from the original business application, and OTI03 will contain the original business application identification.
2 If used, OTI04 through OTI08 will contain values from the original electronic functional group generated by the sender.
3 If used, OTI09 through OTI10 will contain values from the original electronic transaction set generated by the sender.

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Must Use	OTI01	110	Application Acknowledgment Code Code indicating the application system edit results of the business data IR Item Reject TA Transaction Set Accept TP Transaction Set Partial Accept/Reject TR Transaction Set Reject	M ID 1/2
Must Use	OTI02	128	Reference Identification Qualifier Code qualifying the Reference Identification 2F Consolidated Invoice Number TN Transaction Reference Number	M ID 2/3

The transaction reference number from the original transaction, populated from the following data elements:
 248 - BHT03
 568 - BGN02
 650 - BGN02
 810 - BIG02
 820 - TRN02
 867 - BPT02

Must Use	OTI03	127	Reference Identification	M AN 1/30
			Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier	
	OTI10	143	Transaction Set Identifier Code	O ID 3/3
			Code uniquely identifying a Transaction Set	
			The EDI Transaction Set number of the transaction being responded to.	
		248	Account Assignment/Inquiry and Service/Status	
		568	Contract Payment Management Report	
		650	Maintenance Service Order	
		810	Invoice	
		820	Payment Order/Remittance Advice	
		867	Product Transfer and Resale Report	

Segment: **REF** Reference Identification
Position: 020
Loop: OTI Mandatory
Level: Detail
Usage: Optional
Max Use: 12
Purpose: To specify identifying information
Syntax Notes:
 1 At least one of REF02 or REF03 is required.
 2 If either C04003 or C04004 is present, then the other is required.
 3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes:
 1 REF04 contains data relating to the value cited in REF02.
Comments:

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Must Use	REF01	128	Reference Identification Qualifier Code qualifying the Reference Identification 6O Cross Reference Number IK Invoice Number Indicates the invoice number from the RMR02 when rejecting a single invoice on an 820 transaction.	M ID 2/3
	REF02	127	Reference Identification Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier	X AN 1/30

Segment: **DTM** Date/Time Reference
Position: 030
Loop: OTI Mandatory
Level: Detail
Usage: Optional
Max Use: 2
Purpose: To specify pertinent dates and times
Syntax Notes:
 1 At least one of DTM02 DTM03 or DTM05 is required.
 2 If DTM04 is present, then DTM03 is required.
 3 If either DTM05 or DTM06 is present, then the other is required.
Semantic Notes:
Comments:

Data Element Summary

	<u>Ref.</u> <u>Des.</u>	<u>Data</u> <u>Element</u>	<u>Name</u>	<u>Attributes</u>
Must Use	DTM01	374	Date/Time Qualifier Code specifying type of date or time, or both date and time 003 Invoice 703 Retransmission Time Stamp 814 Payment Due Date 922 Original Receipt Used on an accept response to an 810 transaction to indicate the customer's payment due date.	M ID 3/3
	DTM02	373	Date Date expressed as CCYYMMDD Use of DTM02/03 allows the translator to validate date and time.	X DT 8/8
	DTM05	1250	Date Time Period Format Qualifier Code indicating the date format, time format, or date and time format D8 Date Expressed in Format CCYYMMDD	X ID 2/3
	DTM06	1251	Date Time Period Expression of a date, a time, or range of dates, times or dates and times	X AN 1/35

Segment: **AMT** Monetary Amount
Position: 050
Loop: OTI Mandatory
Level: Detail
Usage: Optional
Max Use: >1
Purpose: To indicate the total monetary amount
Syntax Notes:
Semantic Notes:
Comments:

Data Element Summary

	<u>Ref.</u> <u>Des.</u>	<u>Data</u> <u>Element</u>	<u>Name</u>	<u>Attributes</u>
Must Use	AMT01	522	Amount Qualifier Code Code to qualify amount BD Balance Due Used on an accept response to an 810 transaction to indicate the non-billing party balance due that was included on the consolidated bill to the customer.	M ID 1/3
Must Use	AMT02	782	Monetary Amount Monetary amount	M R 1/18

Segment: **TED** Technical Error Description
Position: 070
Loop: TED Optional
Level: Detail
Usage: Optional
Max Use: 1
Purpose: To identify the error and, if feasible, the erroneous segment, or data element, or both

Syntax Notes:

Semantic Notes:

Comments: 1 If used, TED02 will contain a generic description of the data in error (e.g., part number, date, reference number, etc.).

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Must Use	TED01	647	Application Error Condition Code Code indicating application error condition 848 Incorrect Data	M ID 1/3
	TED02	3	Free Form Message Free-form text The following codes have been identified by the UIG to convey rejection reasons. Other codes may be used by agreement of the trading partners when necessary. To request new codes that are general in nature (not state specific) please contact any member of the UIG. 008 Account exists but is not active A13 Other (See explanation in NTE*ADD) A74 ESP Account Invalid or Not Found A76 LDC Account Invalid or Not Found A84 Invalid Relationship Receiver obtained a document from an entity that has not established a relationship with the sender. ABN Duplicate Request Received ABO Corrected transaction received prior to cancellation or rejection transaction API Required Information Missing CRI Cross Reference Number Invalid Valid for 810, 820 810: The cross reference number provided on the 810 does not match the cross reference number on an open 867. 820: The cross reference number provided on the 820 does not match the cross reference number of an open 810. D76 D-U-N-S Number Invalid or Not Found	O AN 1/60

DDM	Dates Do Not Match
	Valid for 810, 867
	810: The Service Period Begin and End Dates do not match the same dates on an open 867.
	867: The Service Period End Date from the previous period does not match with the beginning date of the current service period.
DIV	Invalid or Missing Date
FRF	Bill Presenter (REF~BLT) Invalid
FRG	Bill Calculator (REF~PC) Invalid
I76	Invoice Number Invalid or Missing
INT	Interval Data Invalid or Not Found
OBW	Outside Bill Window
	The 810 was received outside of the billing window.
SUM	Sum of details does not equal total
TCN	Total Charges Negative
W06	Duplicate Rates Found

TED07 724 Copy of Bad Data Element O AN 1/99
This is a copy of the data element in error

Segment: **NTE** Note/Special Instruction
Position: 080
Loop: TED Optional
Level: Detail
Usage: Optional
Max Use: 100
Purpose: To transmit information in a free-form format, if necessary, for comment or special instruction

Syntax Notes:
Semantic Notes:

Comments: 1 The NTE segment permits free-form information/data which, under ANSI X12 standard implementations, is not machine processable. The use of the NTE segment should therefore be avoided, if at all possible, in an automated environment.

Data Element Summary

Ref.	Data	Name	Attributes
<u>Des.</u>	<u>Element</u>		
NTE01	363	Note Reference Code Code identifying the functional area or purpose for which the note applies ADD Additional Information	O ID 3/3
Must Use	NTE02	Description A free-form description to clarify the related data elements and their content Rejection Reason Text	M AN 1/80

Segment: **SE** Transaction Set Trailer
Position: 090
Loop:
Level: Detail
Usage: Mandatory
Max Use: 1
Purpose: To indicate the end of the transaction set and provide the count of the transmitted segments (including the beginning (ST) and ending (SE) segments)

Syntax Notes:
Semantic Notes:
Comments: 1 SE is the last segment of each transaction set.

Data Element Summary

	<u>Ref.</u> <u>Des.</u>	<u>Data</u> <u>Element</u>	<u>Name</u>	<u>Attributes</u>
Must Use	SE01	96	Number of Included Segments Total number of segments included in a transaction set including ST and SE segments	M NO 1/10
Must Use	SE02	329	Transaction Set Control Number Identifying control number that must be unique within the transaction set functional group assigned by the originator for a transaction set	M AN 4/9

Example Transaction Data

Rejection for Single Reasons

Scenario:

The ESP is sending an 824 Rejection to the LDC on 7/1/1999 because the 867 that the LDC sent on 6/30/1999 had a bad account number.

ST~824~000000001

This is the start of an 824 transaction with control number of 000000001.

BGN~11~REJ867199907010719001~19990701~82

This is a Response transaction, with an original transaction reference number of REJ867-199907110719-001. The transaction was created by the ESP's system on 7/01/1999. The ESP expects the LDC to resend the 867 transaction that is in question.

N1~8S~UNIVERSAL ENERGY~1~007909411

The LDC's name is Universal Energy. Their DUNS Number is 007909411

N1~SJ~ESP COMPANY~9~007909422ESP1

The ESP's name is ESP Company. Their DUNS+4 Number is 007909422ESP1

PER~IC~JOE MILLER~TE~8005551212~EM~JMiller@amalgamated.com

The ESP chose to include a technical contact for this particular 867 issue. The technical contact's name, telephone number and email address are included.

N1~8R~JANE CUSTOMER

The customer's name is Jane Customer

REF~11~2348400586

The ESP account number for the customer is 2348400586

REF~12~293839200

The LDC account number for the customer is 293839200

OTI~TR~TN~1999063000001~867

The entire 867 transaction with the original transaction reference number of 1999063000001 is being rejected.

TED~848~A76

The reason for the rejection is UIG code "A76" which stands for LDC Account Not Found

NTE~ADD~LDC ACCOUNT NOT FOUND

The reason text "LDC Account Not Found" is provided

SE~12~000000001

There are 12 segments in the transaction. The control number is 000000001.

Example Transaction Data

Rejection for Multiple Reasons

Scenario:

The LDC is sending an 824 Rejection to the ESP on 7/1/1999 because the 810 that the ESP sent on 6/30/1999 had invalid Billing Type (REF*BLT) and Bill Calculator (REF*PC) codes.

ST~824~000000002

This is the start of an 824 transaction with control number of 000000001.

BGN*11*REJ810199907010719999*19990701***EV**

This is a Response transaction, with an original transaction reference number of REJ810-199907110719-999. The transaction was created by the LDC's system on 7/01/1999. The LDC wants the ESP to evaluate the transaction, fix whatever system problems they may have, but NOT resend it.

N1~8S~UNIVERSAL ENERGY~1~007909411

The LDC's name is Universal Energy. Their DUNS Number is 007909411

PER~IC~SAM SMITH~TE~8005551212~EM~Ssmith@amalgamated.com

The LDC chose to include a technical contact for this particular 810 issue. The technical contact's name, telephone number and email address are included.

N1~SJ~ESP COMPANY~9~007909422ESP1

The ESP's name is ESP Company. Their DUNS+4 Number is 007909422ESP1

N1~8R~JANE CUSTOMER

The customer's name is Jane Customer

REF~11~2348400586

The ESP account number for the customer is 2348400586

REF~12~293839200

The LDC account number for the customer is 293839200

OTI~TR~TN~1999063000001~~~~~810

The entire 810 transaction with the original transaction reference number of 1999063000001 is being rejected.

REF~6O~CR19990630XXX001

The cross reference number from the original 810 transaction was CR19990630XXX001

TED~848~A76

The first reason for the rejection is UIG code "FRF" which says that the Billing Type was invalid

NTE~ADD~BILL TYPE MISMATCH

The reason text is provided.

TED~848~A76

The second reason for the rejection is UIG code "FRG" which says that the Billing Calculator was invalid

NTE~ADD~BILL CALCULATOR MISMATCH

The reason text is provided.

SE~15~000000002

There are 15 segments in the transaction. The control number is 000000002.